

July 21, 2020

Dear Seasonal Campers,

We hope you have all been enjoying your 2020 Camping Season, as different as it has been for all of us. It has been our pleasure to welcome some new Seasonal Campers this summer. And, of course, it is always wonderful to see our long-time friends.

2020 Current Seasonal Accounts:

- This is a reminder that all current 2020 Seasonal Campers' accounts must be paid in FULL by Saturday, August 15, 2020. Check your online individual account.

2021 Seasonal Accounts:

- To help us plan for the 2021 Camping Season, we will need to know if you will be camping with us again next year **or not** by **4:50 p.m. on Sunday, August 9, 2020.**
- If so, your required paperwork needs to be submitted to **the Office** between now and Sunday, August 9, 2020.
- **PLEASE READ BEFORE SUBMITTING PAPERWORK:** Due to COVID-19 and the limited number of people allowed into the Office at one time, the following procedures will be followed with paperwork:
 - **If you do not plan on returning for the 2021 Season,** please call or email the Office and notify Amy or Alison of your decision as soon as possible.
 - **If you plan on returning please return the following to the Office:**
 1. Please print your 2021 Seasonal Camper Application paperwork.
 2. Fill out the 2021 Seasonal Camper Application FULLY.
 3. Supply a copy of supporting insurance documents. (Waterfront sites and Golf Carts)
 4. Payment:

***Full payment** - Paperwork needs to be submitted by August 4th in order to provide enough time for staff to review it. We will look over your Application and email you your final bill due.

Once your final bill is emailed to you, please be sure to make your **payment no later than 4:50 p.m. on August 9th.**

Cash or check only.

****Monthly Payment** - Please submit your paperwork to the Office by Sunday, August 9th. We will then email you your monthly coupon sheet for payments.

First payment is due in September. We are only accepting cash or check payments.

The rates for the 2021 season will be as follows: There have been some upgrades to some sites.

	Rate		Winter Storage		Total
Basic 30 Amp Site:	\$2750	+	\$100	=	\$2850
Hillside 30 Amp w/Cable (Sites #18 - 23 & 58 - 61):	\$2990	+	\$100	=	\$3090
Hillside 50 Amp Site w/Cable (Sites #62- 66):	\$3100	+	\$100	=	\$2960
Waterfront 30 Amp Site:	\$2900	+	\$100	=	\$3000
Deluxe Wooded 50 Amp Site w/Cable: (#128 - 146)	\$3300	+	\$100	=	\$3400

*Full payment: You will receive a **\$100** discount from the total if we receive your required paperwork by **Tuesday, August 4**, and full payment no later than **4:50 p.m. on Sunday, August 9, 2020**. **Payment can be made by cash or check only. No credit card.**

Payment plan: Please note: When selecting your payment plan (either 10-month or 12-month), please pay special attention to your **Due Date, your **Late Date**, your **Grace Period End Date**, and your **Payment Amount**. **Once you have chosen your Payment Plan and Due Date, you cannot change it.**

Payment Plan Late Fees: Any monthly payment that is **received** after your Grace Period End Date (even if it is one day beyond that date--because, at that point, your payment is really 16 days late) or any payment that is **less than the monthly balance owed (including previous Late Fees or payment shortages)** will incur a \$50 late fee for **each month** it is late. See 2021 Seasonal Camper Handbook for examples.

Due to COVID-19, we will email you a coupon sheet for your monthly payments. We are unable to print paper coupon booklets this year.

The first MONTHLY payment for the 2021 Camping Season is due by either September 1 or 15, 2020, depending upon your Due Date choice. Please make note of the **Due Date** that you have chosen. **We will not be responsible for our rural mail delivery schedule, which is not necessarily daily.**

Your payment will not be accepted if we have not received the required paperwork by 4:50 p.m. Sunday, August 9, 2020.

We only accept payments made by cash or check.

Online access to your Individual Account: Available since 2017, you can have online access to your Individual Account with us so that you can stay up to date on your outstanding Seasonal balance, Electric balance, and any other charges that you may have incurred. If you haven't already requested the link, please notify Alison in the Office. Please note that this is "read-only" access to your Individual Account. You will not have the ability to pay online.

If you have any questions regarding any of the new information listed above, please feel free to e-mail us at davidsons@metrocast.net or call the Office at 603-744-2403.

Thank you,
John and Amy Southland

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